Refund policy: (please keep all your receipts including registration form copies)

- A. All Request for Refunds <u>MUST</u> be submitted in writing via e-mail to our treasurer and secretary at <u>info@nw45ll.com</u> and <u>treasurer@nw45ll.com</u>. No verbal, voicemail, and/or other refund communications will be accepted.
- B. Retain your registration form copy and all receipts from payments provided to NW45.
- C. <u>Do not make any CASH PAYMENTS unless a receipt is issued. This form is your receipt.</u>
- D. No cash refunds will be issued by NW45. Refunds will be issued back to the card on file. If check refund is requested, then payment will be made to the person who paid on the account. No exceptions.
- E. Refunds will be less any online registration fees, fundraiser fees, and any other outstanding fees owed to the league.
- F. If registration was made via Fundraising in full, NO REFUND will be given. If registration was made via Fundraising for partial fees, only those partial fees will be refunded.
- G. If family have a balance on their account for any sibling players still registered with the league, that amount will also be deducted from the refund amount issued.
- H. If Family Discount applied, refund will be less the 10% discount credited to sibling unless multiple family members are still registered.
- I. Any player withdrawing PRIOR to EVALUATIONS will be entitled to 100% refund, less fundraiser, and/or other fees as applicable.
- J. No refunds will be given AFTER evaluations.
- K. Any player withdrawing during the season due to an officially documented injury may be entitled up to a 100% refund depending upon the number of games played and/or other circumstances on a case-by-case basis ONLY, less fundraiser and/or other fees as applicable.
- L. Please allow 6-8 weeks for refund requests to be processed.

Fundraiser Policy:

- A. \$100 non-refundable fee is included in registration.
- B. This amount will **NOT** be included in payment plan option.
- C. Winners will be responsible for tax, title, license, and any other fees associated with prize.